

Ref. No: JKGB/DAC/2022-3388

Date:16.02.2022

CORRIGENDUM I

This is for information of all the bidders that following amendments have been made in tender document (JKGB/DAC/RFP/UPI/2022-3112 dated 28-01-2022) for selection of bidders for the implementation of “UPI Solution on ASP/Hosted/Pay-Per-Transaction Model”. The bidders are advised to take into account the following amendments before submission of their bids against this tender.

Page No.	Heading	Initial Clause	Revised Clause
5	EMD (Earnest Money Deposit)	2,00,000	3,00,000
5	Date & Time of Opening of Technical Offer	Feb 21, 2022 at 3:00PM at Head office Jammu	Mar 2, 2022 at 3:00PM at Head office Jammu
12	Under Eligibility Criteria	The Bidder must have implemented UPI Solution on OPEX/hosted/ASP model to at least three scheduled Commercial Banks/RRB (EXCLUDING SMALL FINANCE BANK), running successfully for one year or more. Copies of work order/ PO should be enclosed with proposal as Annexure-5. The bidder must enclose letter for satisfactory implementation and maintenance letter from Head Office / Central Office of the Bank where UPI solution is operational currently. The letter must be signed by an official of the Bank not below the rank of Deputy General Manager as Annexure-6.	The Bidder must have implemented UPI Solution on OPEX/hosted/ASP/Capex model to at least three scheduled Commercial Banks/RRB (EXCLUDING SMALL FINANCE BANK), running successfully for one year or more. Copies of work order/ PO should be enclosed with proposal as Annexure-5. The bidder must enclose duly signed letter for satisfactory implementation and maintenance letter from Head Office / Central Office of the Bank where UPI solution is operational currently. (Annexure-6)
12	Under Eligibility Criteria	The Bidder should be at least CMMI Level 3 certified.	The Bidder should be at least CMMI Level 3 certified or PA DSS Certified
12	Under Eligibility Criteria	The Bidder should be ISO/IEC20001 certified.	The Bidder should be ISO/IEC 27001 or higher certified.
18	SYSTEM UPTIME REQUIREMENT AND PENALTIES	Quarterly Uptime - 'Amount of Penalty	Quarterly Uptime - 'Amount of Penalty
		>=99.9% to 100% - 'No Penalty	>=99.9% to 100% - 'No Penalty
		>=99% to <99.9% - '5% of amount payable for the quarter	>=99% to <99.9% - 2.5 % of amount payable for the quarter
		>=98% to <99% - '10% of amount payable for the quarter	>=98% to <99% - 5 % of amount payable for the quarter
		>=97% to <98% - '20% of amount payable for the quarter	>=97% to <98% - 10% of amount payable for the quarter
		<=97% - '30% of amount payable for the quarter	<=97% - 15% of amount payable for the quarter

28	Performance Guarantee	<p>7. Performance Guarantee</p> <p>I/We undertake to submit a Performance Bank Guarantee, within 30 days from the date of acceptance of the order or signing of the contract whichever is earlier, for a value equivalent to 20% of total cost issued by any reputed scheduled commercial bank in India. The Performance Guarantee shall be valid for term period plus 3 Months as claim Period. I/We further undertake to extend the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project. In case I/We fail to submit performance guarantee within the time stipulated, The Bank, at its discretion, may cancel the order placed on us without giving any notice. We understand that Bank shall invoke the performance guarantee in case I/We fail to discharge our contractual obligations during the period or Bank incurs any loss due to my/our's negligence in carrying out the project implementation as per the agreed terms & conditions.</p>	<p>7. Performance Guarantee</p> <p>I/We undertake to submit a Performance Bank Guarantee, within 30 days from the date of acceptance of the order or signing of the contract whichever is earlier, for a value of Rs 25 lakh issued by any reputed scheduled commercial bank in India. The Performance Guarantee shall be valid for term period plus 3 Months as claim Period. I/We further undertake to extend the validity date and claim period of the Performance Guarantee as and when it is due on account of non-completion of the project. In case I/We fail to submit performance guarantee within the time stipulated, The Bank, at its discretion, may cancel the order placed on us without giving any notice. We understand that Bank shall invoke the performance guarantee in case I/We fail to discharge our contractual obligations during the period or Bank incurs any loss due to my/our's negligence in carrying out the project implementation as per the agreed terms & conditions.</p>
13	4.2.9	It is implicit that the Bidder has guaranteed that all the equipment/solution supplied is original & new including all its components and as per the technical specifications.	Clause removed
12	4.1.4	The bidder should be the owner or certified/ authorized agent of OEM of the solution offered	The bidder should be the owner or certified/ authorized ASP solution provider for NPCI for the solution offered
		New addition	All the data should reside in India as per RBI storage policy
	Intellectual property Rights	New addition	<p>Intellectual Property Rights</p> <p>a. the Licensor hereby confirms that:</p> <p>i. to the best of Licensor's knowledge, the Software Solution does not infringe upon any intellectual property of any third party.</p> <p>ii. All Intellectual Proprietary Rights in Software Solution, Updates, Confidential Information and Trademarks belong to Licensor and have been duly procured by Licensor from authorised sources.</p> <p>b. the Licensee hereby states that;</p> <p>i. The Licensee hereby expressly disclaims any and all Intellectual Proprietary Rights in the Software Solution.</p> <p>ii. The Licensee shall promptly notify the Licensor of any unauthorized third-party duplication, distribution or use of Software Solution which comes to attention of Licensee and shall provide the Licensor with whatever reasonable assistance as necessary to (i) stop such activities and (ii) recover and / or destroy such unauthorized copies.</p> <p>iii. The Licensee shall not attempt to register any of Trademarks, company names or trade names or any logo used or associated with Software Solution</p>

Revised Proforma Commercial BID on Page 30

Name of the Bidder:

S No	Particulars (a)	Unit (a)	Unit Rate in ₹(b)	Gross Price (c)=(a) x (b) in ₹ (Criterion for Bid Evaluation)	GST + other levies, as applicable (c) Payable as per actual rates applicable from time to time on production of proof of payment	TOTAL Price to be paid including GST and any other levies (b) + (c)
A.	One time application Cost including Interfacing/Integration and Implementation Fees	1				
B.	Recurring Charges per successful financial transaction	9,85,00,000				
C.	Recurring Charges per successful non financial transaction	27,00,000				
Grand Total (A + B+C) in figures:						
Grand Total (A + B+C) in words:						

Sd/-

**General Manager,
J&K Grameen Bank**