



Dated: 18-07-2020

RFP Ref. No. JKGB/IT/DESKTOP/RFP/20-1309 Dated: 18-07-2020

# REQUEST FOR PROPOSAL (RFP) FOR

Empanelment of vendors for Supply, Installation, Configuration and Maintenance of Desktops and Peripherals at Branches/Offices of J&K Grameen Bank



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### 1. Disclaimer

The information contained in this RFP document or any information provided subsequently to bidder(s) whether verbally or in documentary form by or on behalf of the Bank is provided to the bidder(s) on the terms and conditions set out in this RFP document and all other terms and conditions subject to which such information is provided. This RFP is neither an agreement nor an offer and is only an invitation by Bank to the interested parties/Bidders for submission of bids. The purpose of this RFP is to provide the bidder(s) with information to assist the formulation of their proposals. While effort has been made to include all information and requirements of the Bank with respect to the solution requested, this RFP does not claim to include all the information each bidder may require. Each bidder should conduct its own investigation and analysis and should check the accuracy, reliability and completeness of the information in this RFP and wherever necessary obtain independent advice. The Bank makes no representation or warranty and shall incur no liability under any law, statute, rules or regulations as to the accuracy, reliability or completeness of this RFP. The Bank may in its absolute discretion, but without being under any obligation to do so, update, amend, supplement or annul the information in this RFP.

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### 2. Brief about J&K Grameen Bank:

"J&K Grameen Bank", a Regional Rural Bank created by amalgamation of Jammu Rural Bank and Kamraz Rural Bank by Government of India while exercising power conferred by Sub-Section (1) of section 23(A) of the Regional Rural Bank's Act,1976 vide notification dated 30th June 2009, issued by Ministry of Finance, Department of Financial Services, carrying on Banking Business, having its Head office at Narwal, Jammu, Pin-180006, Jammu and Kashmir, hereinafter referred to as the "Bank".

The Bank with its network of 217 branches/offices spread across 13 Districts of the UT of Jammu & Kashmir & Ladakh has been delivering Banking services to more than 12 Lakh customers through 6 Regional offices and 217 branches. The Bank has put in place a robust IT infrastructure with Finacle as CBS platform running in all Business Units. The Bank's servers are co-hosted at sponsor bank's Data Centre in Noida and DR Site in Mumbai.

Detailed information about J&K Grameen bank is available at Banks website www.jkgb.in



### 3. Objective of Proposal

The purpose of the RFP is to empanel Original Equipment Manufacturers (OEM) or their authorized Premium Business Partners (Vendors) for Supply, Installation, Configuration and Maintenance of Desktops and Peripherals at branches/offices of J&K Grameen Bank for a period of Five years starting from the date of issue of Letter of Intent by the Bank empanelling the Vendors. Bank reserves the right to shorten or extend the validity period of empanelment. Bank reserves the right to de-empanel any empanelled Vendor at any time during the said period at the discretion of the Bank.

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Empanelment does not confer any rights on or guarantee to the Vendors to necessarily receive assignments/jobs. The allocation of requirement /assignments/jobs will be at the sole discretion of the Bank.

The aforesaid empanelment would be on non-exclusive basis and Bank may empanel further Vendors at its discretion at any time.

Empanelled Vendor will be called for a quote to be submitted within Bank's specified time as per various requirement of Desktops and Peripherals by the Bank from time to time and order will be awarded to the lowest bidder or will be at the sole discretion of the bank.

The details of all the categories for which the tender is invited are as follows:

- i. **Desktops Category**: Desktops, All-in-One Desktops, Laptops etc. of reputed Original Equipment Manufacturers (OEMs);
- ii. **Printers Category:** Dot Matrix Printers, Laser Printers (Color and Mono), All in One Printers (Color and Mono) etc. of reputed Original Equipment Manufacturers (OEMs):
- iii. Scanner Category: Flatbed Scanner (Color and Mono), Handheld Scanner (Color and Mono) etc. of reputed Original Equipment Manufacturers (OEMs);
- iv. Miscellaneous: Any other category in Computer Hardware and Peripherals required by Bank from time to time.

### 4. <u>Due Diligence</u>

The Bidder is expected to examine all instructions, forms, terms and specifications in this RFP and study the Bid Document carefully. Bid shall be deemed to have been submitted after careful study and examination of this RFP with full understanding of its implications. Each Bidder should, at its own costs without any right to claim reimbursement, conduct its own investigations, analysis and should check the accuracy, reliability and completeness of the information in this RFP and wherever felt necessary obtain independent advice. The Bid should be precise, complete and in the prescribed format as per the requirement of this RFP. Failure to furnish all information required by this RFP or submission of a Bid not responsive to this RFP in each and every respect shall be at the Bidder's own risk and may result in rejection of the Bid and for which the Bank shall not be held responsible. Any decision taken by J&K Grameen Bank as to completeness of the Bid and/or rejection of any / all Bid(s) shall be final, conclusive and binding upon the Bidder(s) and shall not be question / challenged by the Bidder(s).



# 5. Schedule for Bidding Process

RFP Ref. No.	JKGB/IT/DESKTOP/RFP/20-1309 Dated 18-07-2020	
Scope of Work	Supply, Installation, Configuration and Maintenance of Desktops, Printers, Scanners and Peripherals, operating software's, ilink web, JDK, Signcap etc. enterprise as well as standard version, for its business units and offices across the UT of J & K and Ladakh or any other location specified by Bank	
RFP Details	Empanelment of vendors for Supply, Installation, Configuration and Maintenance of Desktops and Peripherals at branches/offices of J&K Grameen Bank	
Mode of Tender	Offline	
Submission  Contact details for correspondence regarding this RFP	Mr. Deepak Mahajan IT-Department, J&K Grameen Bank Head Office, Narwal-180006, Jammu	
	Desktop@jkgb.in Contact No. 7051510171/72	
Tender Type	Open	
Base Currency	INR (₹)	
Consortium	Consortium Bids are not allowed.	
Bid Document Availability	Document can be downloaded from the Bank's website: www.jkgb.in w.e.f. 20-07-2020 (Monday) 10:00 A.M.	
Pre-bid Queries (If any) End Date (through email only)	27-07-2020 (Monday) 05:00 P.M	
Clarifications to pre-bid queries will be provided by the Bank.	All communications regarding points/queries requiring clarifications shall be given through Email/ Conference Call/ WebEx/ Telephone Call on 28-07-2020 (Tuesday)	
Last date and time for Bid submission	10-08-2020 (Monday) 05:00 P.M.	
Address for submission of Bids	IT-Department, J&K Grameen Bank Head Office, Near Fruit Complex Narwal- 180006, Jammu Desktop@jkgb.in Contact No. 7051510171/72	
Technical Bid opening date	To be notified separately.	
Commercial Bid	N/A	
opening date		
Reverse Auction	N/A	
Project Duration	As per tender document	



Tender Fee	Non-refundable ₹ 5000/-(Rupees Five				
	Thousand Only) + 18% GST i.e.				
	(₹ 5900/- including GST). It can be submitted				
	in the form of DD in favor of The General				
	Manager, J&K Grameen Bank payable at				
	Jammu				
EMD (Earnest money	A bid security of ₹ 1,00,000/- (Rupees One				
Deposit) Amount (₹)	Lakhs Only) in the form of Bank Guarantee in				
, , ,	favor of General Manager J&K Grameen Bank				

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### 6. The documents to be submitted along with the Bids are given below:

- i) Annexure I Eligibility Criteria
- ii) Annexure II Bidder Self Declaration
- iii) Annexure III Bidder Profile
- iv) Annexure IV OEM Details
- v) Annexure V OEM Undertaking (MAF)
- vi) Annexure VI Indemnity
- vii) Annexure VII Bank Guarantee Format (EMD)
- viii) Annexure VIII Mutual Non-Disclosure Agreement
- ix) Annexure IX Pre Bid Query Format
- x) Annexure X Service Centre Details

The main sealed envelope shall be marked "RFP for Empanelment of vendors for supply, maintenance, installation and configuration of Desktops and Peripherals" & shall include technical bid along with relevant documents specified addressed to The General Manager J&K Grameen bank Head Office, near Fruit Complex Narwal-18006, Jammu should reach our office on or before the last date of submission date specified. The Bank reserves the right to accept or reject in part or in full any or all the tenders received without assigning any reasons thereof.



### 7. Documents to be furnished (Eligibility Criterion)

Dated: 18-07-2020

To
The General Manager
J&K Grameen bank
Head Office, near Fruit Complex
Narwal-18006,
Jammu (J&K)

### Subject: RFP for empanelment of vendors for supply of Desktops and Peripherals

Dear Sir,						
With	reference	to	your	advertisement	published	in
			on	on th	e captioned sub	oject
we furnis	sh the followin	ıg Pape	rs/Docum	ents for the subject j	purpose.	

- i) The Bidder submitting the offers should be a Registered Company in India under the Companies Act, 1956 and shall be in existence for the last five years having a turnover of minimum ₹ 10 Crores per year in the last three financial years i.e. 2017-2018, 2018-2019 and 2019-2020, in hardware business. This must be the individual Company's turnover and not that of any group of Companies. Copy of the certificate of incorporation should be enclosed as documentary proof.
- ii) The Bidder Company should have made profits / positive net worth in at least two financial years out of last three financial years i.e. 2017-2018, 2018-2019 and 2019-2020. A copy of relevant years' audited annual reports / financial statements shall be submitted with the offer in support of net sales turnover and profit.
- iii) The original manufacturer (OEM) should have ISO 9000 / ISO 9001 certification for Design & manufacturing of PCs. Original manufacturer (OEM) certificate to be enclosed.
- iv) If the bidder is an authorized supplier of the Desktops, then the original manufacturer should also meet the turnover and financial criteria mentioned above and documentary proof to that effect should be enclosed.
- v) The bidder should have support persons across UT of J&K and Ladakh either own or through franchisee. List of such support centers with contact persons, telephone numbers and addresses should be enclosed.
- vi) The bidder should have executed sales/service orders for supply of hardware to scheduled commercial banks/PSU/Private Sector entities (having pan India presence) totaling to ₹5.00 Crores or more during each of last three financial years. Necessary certificates to that effect from the banks should be enclosed. Preference will be given to bidder having experience in UT of J&K and Ladakh.



vii) The Bidder should not have been blacklisted by any government organization / banks. Self-declaration to that effect should be submitted along with the technical bid.

### viii) Earnest Money Deposit

Bidders are required to submit Rs.100000/- (Rupees One Lakh only) in the form of Bank guarantee, in favor of The General Manager, J&K Grameen Bank, for empanelment of vendors for supply, Installation, Configuration and Maintenance of Desktop and Peripherals in J&K Grameen Bank.

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### ix) Manufacturer's Authorization Form

- a) Bidder, other than sole agents in India of the manufacturers, must submit a letter of authority from their Original Equipment Manufacturers (OEMs) that they have been authorized to quote on behalf of the manufacturer. Any RFP from a business partner/agent, without the authorization letter from their OEM, would be disqualified.
- b) An OEM should provide Manufacturer Authorization Form (MAF) to its single agent/ Business Partners Only. In case, OEM issues MAF to multiple agents/ business partners, their respective bids shall be disqualified.
- x) List of Customers-client base, Central and State Government Departments, Undertakings, Banks and specifically those from which orders have been received during the indicated three years.
- xi) Address with Telephone/fax no. and e-mail: Corporate Office, Local Office, Regd. Office, Factory and support offices, personnel proof of and terms and conditions with authorized Dealership /Franchisee / and principle manufacturing companies.
- xii) List of Technical Personnel attached with the company, their designation, qualification and experience particularly in **J&K** and **Ladakh**.
- xiii) List and official address Telephone No's of service providers if engaged by the company for installation and maintenance of desktops and peripherals.

### Yours faithfully,

(Authorized Signatory) Name& Designation with seal, Contact No's & mail-id



### 8. Terms & Conditions

- i) The tender shall contain sealed envelope marked "RFP for Empanelment of vendors for supply, maintenance, installation and configuration of Desktops and Peripherals" enclosed there in separately technical specification, nonrefundable Tender participation fee of ₹ 5,000/- & Earnest Money Deposit (EMD) of ₹ 1,00,000/- in the individually sealed envelopes. The companies shall be short listed/empaneled on the basis of Technical specifications.
- ii) No interest shall be paid on the EMD. The EMD of unsuccessful bidders will be returned to them within a period of 45 days after empanelment of vendors. The EMD of the empaneled vendors would be returned to them after the submission of Performance Bank Guarantee (PBG) of ₹ 2,00,000/- by them within twenty one days (21 days) of their empanelment.
- iii) The Bidder should submit all the relevant supporting documents as part of submission of Bids. All such documents should be signed by the Authorized Signatory, under their Stamp / Seal of the Bidder's organization.
- iv) If any information furnished by the Bidder is found to be incorrect at a later date, he shall be liable to be debarred from participating in any of the bidding process of the bank and EMD of the defaulting bidder shall be forfeited. The Bank reserves the right to verify the particulars furnished by the applicant independently.
- v) OEMs would be fully responsible for any shortfall in the transaction routed through the business partner.
- vi) The OEM and Bidder should have 24 X 7 contact center and has to provide services on 24 X 7 bases.
- vii) The empanelment of vendors will be valid for a period of (5) Five years starting from the date of issue of Letter of Intent. A Request for Proposal will be sent by the Bank to each of the empanelled vendors when there is need for procurement of Desktops and Peripherals in the Bank.
- viii) The request for proposal would be sent only to the empanelled vendor seeking their indicative commercial bids for the Desktops and Peripherals intended to be procured. The commercial bidding/evaluation in response to the request will be awarded to the lowest bid or will be at the sole discretion of the bank. Each of such request would be governed by a separate contract and that contract shall be valid for 6 months/1 year. (Half yearly/ yearly basis).
- ix) The empanelled vendors are required to submit a Service Level Agreement as per Annexure XI.
- x) The Bidder should provide direct support from the OEM for the equipments supplied by them. The Bank should be able to log the support call with the OEM directly during the contract period.



xi) It may be noted that, in case any of the empanelled Bidder does not respond to the request/ quote on three different occasions or expresses their inability to quote in response to the request, they may be delisted from the empanelment and their Earnest Money Deposit (EMD)/ Performance Bank Guarantee will be forfeited.

- xii) The Bank reserves the right to scrap the empanelled list of Vendors at any time, without assigning any reason. The Bank's decision in this regard shall be binding and final.
- xiii) The Bank reserves the right to procure Desktops and Peripherals through an open RFP process, irrespective of the currency of the empanelment concluded under the Express of Interest (EOI) process.
- xiv) The Bank reserves the rights to include more Vendors in the list of empanelled vendors provided the Vendor accepts all the terms of this RFP, provide relevant documents and qualify the eligibility criteria as specified.
- xv) Any bid received by Bank after the last date for receipt of bids prescribed by Bank, will be rejected and/or returned unopened to the Bidder. Any decision in this regard by Bank shall be final, conclusive and binding on the Bidder.
- xvi) The Bank may update or revise the RFP document or any part of it. The Recipient accepts that any such revised or amended document will be subject to the same confidentiality undertaking. The Recipient will not disclose or discuss the contents of the RFP document with any officer, employee, consultant, director, agent, or other person associated or affiliated in any way with the Bank or any of its customers or suppliers without the prior written consent of the Bank.
- xvii) No binding legal relationship will exist between any of the Recipients / Respondents and the Bank until execution of a contractual agreement to the full satisfaction of the Bank.
- xviii) Each Recipient acknowledges and accepts that the Bank may, in its sole and absolute discretion, apply whatever criteria it deems appropriate in the selection of vendor, not limited to those selection criteria set out in this RFP document.
  - xix) Each Recipient should notify the Bank of any error, fault, omission, or discrepancy found in this RFP document but not later than last date of receiving clarifications.
  - xx)All standards to be followed will adhere to Bureau of Indian Standards (BIS) specifications or other acceptable standards.
  - xxi) Bidders are not allowed to modify their offers once submitted. However, the Bidders are allowed to withdraw their offers any time before the last date and time specified for receipt of offers. No offer can be withdrawn by a BIDDER after the closing date and time for submission of offers.



xxii) The Bank shall be under no obligation to accept the lowest or any other offer received in response to this tender notice and shall be entitled to reject any or all offers including those received late or incomplete. Bank reserves the right to make changes in the terms and conditions of purchase. Bank will be under no obligation to have discussions with any bidder, and/or entertain any representation.

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- xxiii) The time lines for the receipt and opening of the tender in normal conditions is as under.
  - Last date for receipt of tenders "10-08-2020" upto 05:00 PM,
  - Date for the opening of Technical Cover shall be notified separately.
- xxiv) Bank reserves the right to apply its discretion in the selection of the Vendor on the basis of its past experience. The Bank may also reject all or any of the tenders at its discretion.

#### xxv) **Address**:

The address for tender submission in closed and sealed envelopes to the following address.

Desktop Team
IT-Department,
J&K Grameen bank
Head Office, Narwal-180006
Near fruit complex, Narwal.Jammu (J&K)

xxvi) The clarifications / pre-bid queries if any must reach on or before 27-07-2020, up to 5:00 P.M. on email: <a href="mailto:desktop@jkqb.in">desktop@jkqb.in</a>



# ANNEXURE I: Eligibility Criteria

#	Criteria and Supporting Documents	Compliance (Yes/No)
1	Type of Organization & Year of Incorporation along with supporting documents as the case may be (Copy of the Certificate of Incorporation issued by Registrar of Companies and full address of the registered office Or Firm registration certificate along with documents in respect of incorporation with full address of the firm. As the case may be)	
2	The annual turnover of the bidder should be at least Rs.5 Crores in each of the last three financial years i.e. 2017-18, 2018-19 and 2019-2020. (Audited balance sheets for the last 3 years to be submitted).	
3	The bidders should have positive Net worth during the past three consecutive financial years i.e. 2017-18, 2018-19 and 2019-2020. (Audited balance sheets/Financial Statements for the last 3 years to be submitted).	
4	The OEM's plant should have a valid ISO 9000/ ISO 9001 certifications. (Copy of the current and valid certificate to be submitted).	
5	The bidder can be an OEM or an OEM's Business partner.	
6	In case of Business partner (BP), an authority letter from their respective OEM, authorizing them to submit their RFP to the Bank, must be submitted.  The bidder should have valid ISO 9000/ ISO 9001 certification.(Copy of the	
7	current and valid certificate to be submitted)	
8	The Bidder should be operating in India, in this line of business from 2017.(copy of commencement of business, to be submitted)	
9	The bidder should have executed sales/service orders for supply of hardware to scheduled commercial banks/PSU/Private Sector entities totaling to ₹ 5.00 Crores or more during each of last three financial years. Necessary certificates to that effect from the banks should be enclosed.	
10	The OEM and BP should not have been blacklisted by any Govt. bodies / BFSI / PSU during the last three years	
11	Earnest Money Deposit (EMD) of Rs. 1,00,000 in the form of Bank Guarantee in favor of General Manager, J&K Grameen Bank	
12	List of Technical Personnel attached with the company, their designation, qualification and experience particularly in <b>UT of J&amp;K and Ladakh</b> .	
13	List and official address Telephone No's of service providers if engaged by the company for installation and maintenance of computer hardware	



### ANNEXURE II: Self Declaration by Bidder

(To be submitted on the Bidders Letter Head)

Dated: 18-07-2020

To
The General Manager
J&K Grameen bank
Head Office, near Fruit Complex
Narwal-18006,
Jammu (J&K)

Subject: RFP for Empanelment of vendors for the supply, maintenance, installation, configuration of Desktops and Peripherals at branches/ offices of J&K Grameen Bank

Dear Sir,						
With	reference	to	your	advertisement	published	in
			on	on th	e captioned su	.bject
				ents for the subject p		
We				(name and desig	nation) on beha	alf of
		havin	g its regis	stered office at	h	ave
submitte	d a Bid propo	sal to J&	K Grame	en Bank for Desktop:	s and Periphera	als etc. in
response	e to the RFP re	f no		dated	i	ssued by
J&K Grar	neen Bank.					

We are duly authorized persons to submit this undertaking

We have read and understood the aforesaid RFP and we hereby convey our absolute and unconditional acceptance to the aforesaid RFP.

We do not have any business relationship with J&K Grameen Bank including its directors and officers which may result in any conflict of interest between us and J&K Grameen Bank. We shall on occurrence of any such event immediately inform the concerned authorities of the same

We have submitted our Bid in compliance with the specific requirements as mentioned in this RFP.

We have provided with all necessary information and details as required by J&K Grameen Bank and shall provide with such additional information's may be required by J&K Grameen Bank from time to time.

Neither we nor any of our employee/director has been barred from providing the Services nor are we in negative list/blacklisted by any public sector banks, statutory or regulatory or investigative agencies in India or abroad in the last 5 years.

There is no vigilance and / or court case pending against us/company and no inquiry or investigation pending against us from any statutory regulatory and / or investigation agency.



All the information furnished here in and as per the document submitted is true and accurate and nothing has been concealed or tampered with. We have gone through all the conditions of Bid and are aware that we would be liable to any punitive action in case of furnishing of false information / documents.

Dated: 18-07-2020

We also undertake that, we were/are never involved in any legal case that may affect the solvency / existence of our organization or in any other way that may affect capability to provide / continue the services to bank.

Bank is not bound to accept any bid received on the lowest rate (L1) criteria only, Bank may reject all or any bid.

If our Bid for the above job is accepted & we are empanelled for the supply of Desktops and Peripherals as mentioned in your RFP, we undertake to enter into and execute a contract agreement & SLA at our cost, when called upon by the purchaser to do so. Till such a formal contract is prepared and executed, this bid shall constitute a binding contract between us and the bank & we are responsible for the due performance of the contract.

Bank may accept or entrust the entire work to one Bidder or divide the work to more than one bidder without assigning any reason or giving any explanation whatsoever.

We hereby confirm that we will be able to provide delivery / services at all the branches/ offices of J&K Grameen Bank in UT of J&K and Ladakh failing which shall attract penalty to us.

It is further certified that we have not modifie	ed or deleted any text/matter in this RFP.
Dated this day of	_2019
Signature	
(Company Seal/stamp)	
In the capacity of	
Duly authorized to sign bids for and on beha	If of:



# **ANNEXURE III: Bidder Profile**

Dated: 18-07-2020

#	Details	
1	Name & Address of the Bidder	
	Type of organization & year of incorporation / Registration.	
2	(Copies of Certificate of Registration / Incorporation to be	
	Submitted)	
3	Name of OEM	
4	Bidder's Turnover (Rs. In Crores)	2017-18
	(Balance Sheets and Profit and Loss Statements to be	2018-19
	submitted)	2019-20
5		2017-18
	Bidder's Net Worth (Rs. In Crores)	2018-19
		2019-20
6	PAN No. ( copy to be submitted)	·
7	GST registration no. (Copies to be Submitted)	
	Correspondence address with contact person/s name/s,	
8	Telephone number, Mobile number, email id etc.	
	(Annexure to be attached)	
	Contact person/s name/s, Telephone number, Mobile	
9	number email id etc. for the purpose of this RFP	
	(Annexure to be attached)	
10	Name and designation of the person authorized to sign	
10	the Bid / proposal and all other documents incidental to the tender.	

Signature:

Name of the Authorized Person: (Authorized for this RFP)

Designation: Company Seal:



# **ANNEXURE IV: OEM Details**

Dated: 18-07-2020

#	Details	To be furnished by the Bidder		
1	Name of the Bidder			
2	Name of the OEM			
3	Address of the OEM (Regd. Office)			
4	OEM's Correspondence Address with contact person name, telephone number mobile number etc.			
		2017-18		
5	OEM's Turnover (Rs. In Crores)	2018-19		
		2019-20		
		2017-18		
6	OEM's Net Worth (Rs. In Crores)	2018-19		
		2019-20		
7	ISO 9000 Certified (Attach a copy)	Yes / No		
8	ISO 9001 Certified (Attach a copy)	Y	es / No	
9	Manufacturers Authorization Form for Business Partner submitted. (Submit original)	Y	es / No	
10	24 X 7 technical assistance Center available	Yes / No		
11	Blacklisting Undertaking submitted	Y	es / No	

Signature:

Name of the Authorized Person: (Authorized for this RFP)

Designation: Company Seal:



# **ANNEXURE V: Manufacturer's Application Form**

Dated: 18-07-2020

To
The General Manager
J&K Grameen bank
Head Office, near Fruit Complex
Narwal-18006,
Jammu (J&K)

Sub: RFP for Empanelment of vendors for the supply, maintenance, installation, configuration of Desktops and Peripherals at branches/ offices of J&K Grameen Bank

Ref:	dated
Dear Sir,	
We	(OEM) are established and repute
Manufacturers for	having factories/ depot at We do herek
authorize <b>M/s.</b>	(Bidder) to submit their offer
application to J&K Gramee	en Bank against the above Expression of Interest.
M/s	is an authorized Gold / Premium/ Tier I partner.
equipments and their com	k to back service support and assurance of availability of one ponents, in case M/s (Bidder) is the RFQs issued under this empanelment.
	nsible for any shortfall in the transaction routed through M
_ <del>_</del> _	oort for the complete period of empanelment i.e. 5 years are tract penalty as per the discretion of the Bank.
Sign Name of the signatory	
Designation	
Company Seal.	
Email id and mobile no.	



### **ANNEXURE VI: Indemnity**

Dated: 18-07-2020

(To be submitted by Successful Bidder on Winning the Contract)

### **INDEMNITY**

This Deed of Indemnity executed at	on the sert name of the		
(hereinafter referred to as "the Obligor" which to the context, subject or meaning thereof, successors and permitted assigns);	expression shall	l unless it be re	epugnant
IN FAVOUR OF			
J&K Grameen Bank, a Regional Rural Bank create and Kamraz Rural Bank by Government of Indi Sub-Section (1) of section 23(A) of the Regional dated 30th June 2009, issued by Ministry of Fin carrying on Banking Business, having its Head Jammu and Kashmir, hereinafter referred to as the it be repugnant to the subject or context or me include its successors and assigns)	a while exercising the second in the second	ng power conf ct,1976 vide no nt of Financial val, Jammu, Pir expression sha	erred by otification Services, n-180006, lll, unless
Now, the Bank and Successful Bidder wherever collectively refer to as the "Parties" and individu	_		ereinafter
WHEREAS			
The Bank had floated RFP No date vendors for the supply, maintenance, install Peripherals at branches/ offices of J&K Gran from the date of issue of Letter of Intent and Ob the empanelment to provide services as participated the RFP.	lation, configur neen Bank for th bligor stood as a	ation of Deski he period of Fi a successful bi	tops and ive years idder for
a) The Obligor has the expertise, resources, information technology resources to provide the warrants that it shall provide the Services is standards prevalent in the industry internationally	ne Services and meeting global	hereby repres	ents and
b) The Obligor represents and warrants that the requirements of the Contract as set out the adhere to Good Industry Practices.	-		

The Obligor represents and warrants that it has obtained all Applicable Permits

required to provide the Services and that the Services shall be provided in compliance with all Applicable Laws and the provision of the Services shall not result in the

infringement of any third-party intellectual property rights.



1) Bank, relying and based on the aforesaid representations and warranties of the Obligor, has agreed to avail the services of the Obligor on the terms and conditions contained in the RFP with the Obligor;

Dated: 18-07-2020

- 2) One of the conditions of the aforesaid Contract is that the Obligor is required to furnish an indemnity in favor of Bank indemnifying the latter against any loss, damages or claims arising out of any violations of the applicable laws, regulations, guidelines during the execution of its services to Bank over the contract period as also for breach committed by the Obligor on account of misconduct, omission and negligence or any dishonest and fraudulent act by the Obligor.
- In pursuance thereof, the Obligor has agreed to furnish an indemnity in the form and manner and to the satisfaction of Bank as hereinafter appearing;

#### NOW THIS DEED WITNESSETH AS UNDER:

The Obligor shall, at all times hereinafter, save and keep harmless and indemnified Bank, including its respective directors, officers, and employees and keep them indemnified from and against all losses, liabilities, claims, damages, obligations, litigations, suits, actions, judgments, costs expenses and/or otherwise including but not limited to those from third parties or liabilities of any kind howsoever suffered, (including, without limitation, reasonable attorneys' fees), awarded by court of law or other competent governmental authority or arbitral tribunal or tribunal of competent jurisdiction arising before, during or after completion of Services, which result from, arise in connection with or are related in any way of actions or claims initiated or preferred by third parties or statutory/regulatory authorities, arising out of or in connection with and not limited to:

- (i) The Obligor's breach of the representations and warranties specified in this Agreement;
- (ii) Acts or omissions of, negligence, or misconduct by the Obligor; or
- (iii) The fault or negligence of the Obligor, its officers, employees, agents, subcontractors and/or representations resulting in loss or damage or injury to property or assets or injury to persons or death;
- (iv) Use of server, machine, equipment or other hardware or Materials or Program and other hardware and software systems, provided by the Obligor directly and/or indirectly and includes non-compatibility of software or hardware in any manner;
- (v) Defective Servers/other machine parts or Materials or Program not replaced as contemplated in this Agreement;
- (vi) Infringement of patent, trademark, intellectual property rights, copyrights, industrial drawings or designs
- (vii) Acts of fraud or dishonesty.



For the purposes of this Agreement, the Obligor shall include the Obligor, its personnel, employees, consultants and/or other authorized persons.

- 1. The obligations of the Obligor herein are irrevocable, absolute and unconditional, in each case irrespective of the value, genuineness, validity, regularity or enforceability of the aforesaid Contractor the insolvency, Bankruptcy, re-organization, dissolution, liquidation or change in ownership of Bank or Obligor or any other circumstance whatsoever which might otherwise constitute a discharge of or defence to an indemnifier.
- 2. The obligations of the Obligor under this deed shall not be affected by any act, omission, matter or thing which, would reduce, release or prejudice the Obligor from any of the indemnified obligations under this indemnity or prejudice or diminish the indemnified obligations in whole or in part, including in law, equity or contract (whether or not known to it, or to Bank).
- 3. This indemnity shall survive the aforesaid Contract.
- 4. Any notice, request or other communication to be given or made under this indemnity shall be in writing addressed to either party at the address stated in the aforesaid Contract and or as stated above.
- 5. The words and expressions not specifically defined shall have the same meanings as are respectively assigned to them in the Bid Document.

For	M/s
Sigr	ature Name:
	ignation: npany Seal.



# ANNEXURE VII: Bank Guarantee Format (EMD)

Offer Reference No.:
To: The General Manager, J&K Grameen Bank Near Fruit Complex Narwal, Jammu-180006
WHEREAS
WHEREAS, in terms of the conditions as stipulated in the RFP, the SI/OEM is required to furnish a Bank Guarantee in lieu of the Earnest Money Deposit (EMD), issued by a scheduled commercial bank in India in your favor to secure the order of the RFP in accordance with the RFP Document (which guarantee is hereinafter called as "BANK GUARANTEE") AND WHEREAS the SI/OEM has approached us, for providing the BANK GUARANTEE.  AND WHEREAS at the request of the SI/OEM and in consideration of the proposed RFP to you, we, having Branch Office/Unit amongst others at have agreed to issue the BANK GUARANTEE.  THEREFORE, we, through our local office at India furnish you the Bank GUARANTEE in manner hereinafter contained and agree with you as follows:
1. We, undertake to pay the amounts due and payable under this Guarantee without any demur, merely on demand from you and undertake to indemnify you and keep you indemnified from time to time to the extent of Rs



demand made on the Bank shall be conclusive as regards amount due and payable by the Bank under this guarantee.

- 2. Notwithstanding anything to the contrary contained herein or elsewhere, we agree that your decision as to whether the SI/OEM has committed any such default or defaults and the amount or amounts to which you are entitled by reasons thereof will be binding on us and we shall not be entitled to ask you to establish your claim or claims under Bank Guarantee but will pay the same forthwith on your demand without any protest or demur.
- **4.** Should it be necessary to extend Bank Guarantee on account of any reason whatsoever, we may, at our sole discretion extend the period of Bank Guarantee on your request under intimation to the SI/OEM till such time as may be required by you.
- 6. The Bank Guarantee shall not in any way be affected by your taking or giving up any securities from the SI/OEM or any other person, firm or company on its behalf or by the winding up, dissolution, insolvency or death as the case may be of the SI/OEM.
- 7. In order to give full effect to the guarantee herein contained, you shall be entitled to act as if we were your principal debtors in respect of all your claims against the SI/OEM hereby guaranteed by us as aforesaid and we hereby expressly waive all



our rights of surety ship and other rights, if any, which are in any way inconsistent with any of the provisions of Bank Guarantee.

- 8. Subject to the maximum limit of our liability as aforesaid, Bank Guarantee will cover all your claim or claims against the SI/OEM from time to time arising out of or in relation to the said RFP and in respect of which your claim in writing is lodged on us before expiry of Bank Guarantee.
- 9. Any notice by way of demand or otherwise hereunder may be sent by special courier, telex, fax, email or registered post to our local address as aforesaid and if sent accordingly it shall be deemed to have been given when the same has been received.
- 10. The Bank Guarantee and the powers and provisions herein contained are in addition to and not by way of limitation of or substitution for any other guarantee or guarantees here before given to you by us (whether jointly with others or alone) and that Bank Guarantee is not intended to and shall not revoke or limit such guarantee or guarantees.
- 11. The Bank Guarantee shall not be affected by any change in the constitution of the SI/OEM or us nor shall it be affected by any change in your constitution or by any amalgamation or absorption thereof or therewith but will ensure to the benefit of and be available to and be enforceable by the absorbing or amalgamated company or concern.
- 12. The Bank Guarantee shall come into force from the date of its execution and shall not be revoked by us any time during its currency without your previous consent in writing.
- 13. We undertake to pay to you any money so demanded notwithstanding any dispute or disputes raised by the SI/OEM in any suit or proceeding pending before any court or Tribunal relating thereto our liability under this present being absolute and unequivocal.

14. I	Notwithstanding anything contained herein above; our liability under this Bank
(	Guarantee shall not exceed Rs (Rupees
	only);
7	This Bank Guarantee shall be valid up to; and claim period of this Bank
	Guarantee shall be year/s after expiry of the validity period i:e up to
S	We are liable to pay the guaranteed amount or any part thereof only and only if you serve upon us a written claim for invoking the Bank Guarantee by or before the expiry of claim period i:e up to



15. We have the power to issue this Bank Guarantee in your favor and the undersigned has full power to execute this Bank Guarantee under the Power of Attorney issued by the Bank.

Dated: 18-07-2020

For and on behalf of BANK

Authorized Signatory Seal Address





### **ANNEXURE VIII: Mutual Nondisclosure Agreement**

THIS MUTUAL NONDISCLOSURE AGREEMENT (the "Agreement") is made and entered into as of (DD/MM/YYYY) by and between....., a company incorporated under the laws of India, having its registered address at..... ("The Company") and J&K Grameen Bank ("The recipient").

- 1. Purpose J&K Grameen Bank wishes to empanel the companies/ vendors for undertaking the project vide RFP ref no:.....and each party may disclose or may come to know during the course of the project certain confidential technical and business information which the disclosing party desires the receiving party to treat as confidential.
- 2. Confidential Information means any information disclosed or acquired by other party during the course of the projects, either directly or indirectly, in writing, orally or by inspection of tangible objects (including without limitation documents, prototypes, samples, technical data, trade secrets, know-how, research, product plans, services, customers, markets, software, inventions, processes, designs, drawings, marketing plans, financial condition and the Company's plant and equipment), which "Proprietary" or some "Confidential," similar Information communicated orally shall be considered Confidential Information if such information is confirmed in writing as being Confidential Information within a reasonable time after the initial disclosure. Confidential Information may also include information disclosed to a disclosing party by third parties. Confidential Information shall not, however, include any information which (i) was publicly known and made generally available in the public domain prior to the time of disclosure by the disclosing party; (ii) becomes publicly known and made generally available after disclosure by the disclosing party to the receiving party through no action or inaction of the receiving party; (iii) is already in the possession of the receiving party at the time of disclosure by the disclosing part as shown by the receiving party's files and records immediately prior to the time of disclosure; (iv) is obtained by the receiving party from a third party without a breach of such third party's obligations of confidentiality; (v) is independently developed by the receiving party without use of or reference to the disclosing party's Confidential Information, as shown by documents and other competent evidence in the receiving party's possession; or (vi) is required by law to be disclosed by the receiving party, provided that the receiving party gives the disclosing party prompt written notice of such requirement prior to such disclosure and assistance in obtaining an order protecting the information from public disclosure.
- 3. Non-use and Non-disclosure. Each party agrees not to use any Confidential Information of the other party for any purpose except to evaluate and engage in discussions concerning a potential business relationship between the parties. Each party agrees not to disclose any Confidential Information of the other party to third LO parties or to such party's employees, except to those employees of the receiving party who are required to have the information in order to evaluate or engage in discussions concerning the contemplated business relationship. Neither party shall reverse engineer, disassemble or decompile any prototypes, software or other tangible



objects which embody the other party's Confidential Information and which are provided to the party hereunder.

- 4. Maintenance of Confidentiality. Each party agrees that is shall take reasonable measures to protect the secrecy of and avoid disclosure and unauthorized use of the Confidential Information of the other party. Each party shall take at least those measures that it takes to protect its own most highly confidential information and shall ensure that its employees who have access to Confidential Information of the other party have signed a non-use and non-disclosures agreement in content similar to the provisions hereof, prior to any disclosure of Confidential Information to such employees. Neither party shall make any copies of the Confidential Information of the other party unless the same are previously approved in writing by the other party. Each party shall reproduce the other party's proprietary rights notices on any such approved copies, in the same manner in which such notices were set forth in or on the original. Each party shall immediately notify the other party in the event of any unauthorized use or disclosure of the Confidential Information.
- 5. **No Obligation.** Nothing herein shall obligate either party to proceed with any transaction between them and each party reserves the right, in its sole discretion, to terminate the discussions contemplated by this Agreement concerning the business opportunity. This Agreement does not constitute a joint venture or other such business agreement.
- 6. **No Warranty.** All Confidential Information is provided "AS IS." Each party makes no warranties, expressed, implied or otherwise, regarding its accuracy, completeness or performance.
- 7. Return of Materials. All documents and other tangible objects containing or representing Confidential Information which have been disclosed by either party to the other party, and all copies thereof which are in the possession of the other party, shall be and remain the property of the disclosing party and shall be promptly returned to the disclosing party upon the disclosing party's written request.
- 8. **No License.** Nothing in this Agreement is intended to grant any rights to either party under any patent, mask work right or copyright of the other party, nor shall this Agreement grant any party any rights in or to the Confidential Information of the other party except as expressly set forth herein.
- 9) **Term.** The Obligations of each receiving party hereunder shall survive for a period of from the date hereof.
- 10) **Adherence.** The content of the agreement is subject to adherence audit by J&K Grameen Bank. It shall be the responsibility of the Company to fully cooperate and make available the requisite resources/evidences as mandated by J&K Grameen Bank Supplier Security policy.
- 11) **Remedies.** Each party agrees that any violation or threatened violation of this Agreement may cause irreparable injury to the other party, entitling the other party to seek injunctive relief in addition to all legal remedies.



### 12) Arbitration, Governing Law & Jurisdiction

This Agreement, its meaning and interpretation shall be governed by the applicable laws of India/laws of UT of J&K and Ladakh, as applicable. Both Parties will comply with applicable export and import laws. In the event of disputes, differences, claims and questions between the Parties hereto arising out of this Agreement or in any way relating hereto or any term, condition or provision herein mentioned or the construction or interpretation thereof or otherwise in relation hereto, the Parties shall first endeavor to settle such differences, disputes, claims or questions by friendly consultation or mediation and failing such settlement, the same shall be referred to the arbitration of two arbitrators, one to be appointed by each Party and such arbitrators shall appoint an umpire before commencing the arbitration proceedings. The arbitration shall be held in accordance with the Arbitration and Conciliation Act, 1996 or any statutory modification or re-enactment thereof for the time being in force and shall be held in Jammu and conducted in English/Hindi language.

The Courts in Jammu alone shall have jurisdiction over such arbitration proceedings. The award of the Arbitration shall be final, conclusive and binding upon the Parties. Each Party will bear the expenses/costs incurred by it in appointing the Arbitrator. However, the cost of appointing the Umpire shall be borne equally by both the Parties.

13) **Miscellaneous.** This Agreement shall bind and injure to the benefit of the parties hereto and their successors and assigns. This document contains the entire Agreement between the parties with respect to the subject matter hereof, and neither party shall have any obligation, express or implied by law, with respect to trade secret or propriety information of the other party except as set forth herein. Any failure to enforce any provision of this Agreement shall not constitute a waiver thereof or of any other provision.

Any provision of this Agreement may be amended or waived if, and only if such amendment or waiver is in writing and signed, in the case of amendment by each Party, or in the case of a waiver, by the party against whom the waiver is to be effective".

The undersigned represent that they have the authority to enter into this Agreement on behalf of the person, entity or corporation listed above their names.

COMPANT NAME	RECIPIENT
Ву:	Ву:
(Signature)	(Signature)
Name:	Name:
Title:	Title:
Address:	
Address: Company Seal	
Company Seal	

**DECIDIENT** 

COMPANY NAME



# **ANNEXURE IX: PRE BID QUERY FORMAT**

(To be submitted in MS- excel format)

S. No	Page No.	Clause Number	RFP clause	Bidders remark

**Signature of Authorized Signatory** 



### **ANNEXURE X: SERVICE SUPPORT CENTERS DETAILS**

City / District Location	Postal Address, Telephone, Fax, E-Mail and Contact Details of Support Personnel	Office Working Hours	Number of Hardware/ Software Engineers capable of supporting backup solution offered	Own Franchisee/ Support Centers

**Signature of Authorized Signatory** 



### ANNEXURE XI: Service Level Agreement during Warranty period

### 1) Scope

The SLA shall apply to the Deskto	ps and Peripherals supplied and installed by the
Company under this Agreement	with reference to the tender with notice No.
Dated:	at the respective sites of installation during
warranty as agreed by the parties m	nentioned in the other documents and Annexures in
this Agreement.	

### 2) **Definitions**

"Response Time" shall mean the interval from receipt of first information from "Bank" to "Company" by any means of communication informing them of the malfunction in Computer Systems to the time "Company's" Engineer reaches the site.

"Repair Time" shall mean the period from the time "Company's Engineer gains access to the Computer Systems/ Peripherals to the time the Computer Systems/ Peripherals is restored to the normal working conditions. The "Company" shall demonstrate such restoration to the concerned officer/official at the site.

"Down Time" shall mean the interval between the time of reporting of failure to the time of completion of repair. Down Time is the sum of response time and repair time with the following exclusions:

- Period when "BANK" denies access to the Engineer from "Company", within the scheduled working hours of the "BANK".
- Period when "BANK" denies access to the "Company" Engineer due to the nonavailability of authorized "BANK" staff during the scheduled hours.
- Period when no malfunction is located provided the reasons for non functionality are beyond the scope of the machine as demonstrated.

The "Company" has to attend the calls within reasonable timings convenient to the "Bank". For the timings beyond scheduled working hours, a request needs to be made to the "Bank" for allowing the entry. The down time of the Computer System, shall be the period the machine remains off, due to the "Company's" problem.

### 3) Percentage down time

Shall mean the aggregate of downtime of the particular computer component and/or computer systems during the year expressed as a percentage of total available time in a year i.e. 365 \* 24 hours. Thus, if the aggregate downtime of a computer component and/or computer systems works out to 87.6 hours during a year then the percentage downtime shall be calculated as follows:

Dage ()



87.6 x 100 ----= 1.0% 365 x 24

### 4) **Duration of SLA**

The SLA shall be valid for the period till the warranty of last of the Computer Systems or system components there of installed by the "Company" at any of the concerned sites of the "Bank" expires.

### 5) Maintenance Service Definition

"Company" agrees to provide the following services under the SLA to keep the computer component and/or computer systems in good working order:-

- i) Unscheduled on call remedial maintenance for repairing malfunctions including immediate replacement of <u>defective parts</u>, <u>system Formatting & reinstallation of both OS and AS as mentioned in clause 3 of the agreement with the minimum down time</u> OR provide alternate standby computer system, Laptop or printer till the original one is set in working conditions.
- ii) Scheduled Preventive Maintenance once in six months to ensure the health of the Computer Systems/ Peripherals for indicated functionalities and may involve replacement of parts and batteries found damaged or likely to result in the problem in the functioning of the computer system
- iii) The replaced parts will be new or equivalent to new parts in performance. The removed parts shall become the property of "Company".
- iv) In case the repair period exceed by one working day the machine could be immediately replaced with a temporary arrangement without any financial implication on the Bank.

Subject to existence of any other Agreement between the parties to the contrary, maintenance will not, cover repairing defects in the computer component and/or computer systems arising out of misuse, abuse, neglect, improper handling and damages caused by accidents or repairs carried out by personnel other than the authorized personnel of "Company". In such cases "Bank" shall place orders for the repairs and/or spares whatever required, which shall be provided by the "Company". The "Company" shall take minimum reasonable time for examination and assessing the damages and shall inform the "Bank" subsequently 72 hours after placing the orders, the call shall be treated as normal call for rectification and down time.

### 6) Preventive Maintenance

- a. Preventive Maintenance shall be provided to ensure that the Computer System is maintained in good operating condition as per the Computer System Performance Specifications during the term of the Agreement, and includes the provision of labour, service parts and travelling time as deemed necessary by "Company" at no extra charges to the "Bank".
- b. The preventive maintenance shall be at least once in six months on half yearly basis. In exceptional cases, the "Company" shall determine the frequency and duration of Preventive Maintenance where same is required more than once in a Half Year, in accordance with the computer system Specifications.



- c. The preventive maintenance & support to the Computer Systems shall include checking the health of all the computer component and/or computer systems prescribed performance including the scheduled /agreed backup support & shall enumerate the steps taken /required to be taken by each party to ensure the stated performance of the system.
- d. During preventive maintenance the "Company" shall replace the system components as per the prescribed schedule for wear and tear and other usage factors if any.
- e. The "Company" shall coordinate in advance with the concerned officers/ officials of the concerned site for the suitable day and time for such preventive maintenance.

### 7) Hours of Service

"Company" shall provide 10AM to 5 PM service 7 days a week at the sites where the COMPUTER SYSTEMS/ PERIPHERALS are installed. The service call would be logged at the service center or at mobile numbers as provided by the company along with the bid document.

The "Company" shall also keep all the modes of communication like Phone / Mobile Phone / Fax/ E-mail available to its service Engineers & other field staff & all its Corporate & Regional offices, throughout the Country & convey the same to the "Bank", within one week of signing of this Agreement. Attested copies of photo ids of all the concerned engineers, authorized persons responsible for the implementation of this Agreement at various levels shall be produced by them at the time of visit to the concerned site for the maintenance purpose.

The escalation matrix for the calls unattended or for other service issues shall be indicated in separate Annexure.

### 8) Maintenance of Service Levels

- i) "Company" agrees that the provision of timely and excellent service to "Bank" is the essence of this contract. To this end "Company" shall ensure that the percentage down time of the computer component and/or computer systems shall not exceed 1.0% as calculated over a year.
- ii) The "Company" shall provide repair and maintenance service, in response to any one or all of the oral, telephonic, mobile, fax, written, e-mail or postal mail notice by "Bank" through its own service personnel, wherever the computer component and/or computer systems are installed and the services shall be made available by the "Company" as under:
- iii) The "Company" shall attend the support call immediately on receipt of complaint from the concerned site by any or all the means of communication mentioned. The response time for attending the complaint shall be 1 hour in city limits of Jammu and Srinagar, and 12 hour within districts excluding travel time, while, in Rural area, the response time for attending the complaint shall be 24 hours. However, the response time mentioned as such shall be without prejudice to the obligations of the "Company" to establish fully manned and equipped Service Support Centers at the concerned stations .In case of failure on the part of "Company" to abide by the stipulated reporting timings, the "Bank" shall have the rights to arrange for the repairs itself to make the Computer System, functional at the cost, risk and responsibility of the "Company" and the "Company" shall be liable to reimburse such repair charges to "Bank"
- iv) In the event of non-resolution of the call within the above-specified time frames, a standby Computer System shall be provided (within maximum of eight hours).

CE. Paged



v) The current list of Service Centers, the existing specific site wise call escalation matrix along with names, designations, all contact details like Mobile, Telephone, Postal Official addresses, email etc. enclosed along with the SLA. The "Company" shall keep the "Bank" updated about all the periodical changes due to transfers, postings etc of the concerned persons in the matrix.

### 9) Relocation and Shifting

The relocation / shifting of computer component and/or computer systems shall be done by the "Bank" at its own cost and responsibility. However Company shall supervise the de-installation and packing at the original site and reinstallation at the new sites free on cost within the UT of Jammu and Kashmir and Ladakh, The computer component and/or computer systems shall continue to remain within the scope of warranty / AMC for the transit period

### 10)Access

"Bank" shall provide full and free access to the computer component and/or computer systems to the personnel of "Company" during working hours. In case the "Company's personnel require access for any breakdown call after working hours, it shall make a request in phone for such access to the concerned person at the site.

### 11)Documents

The "Company" shall submit the following documents along with the invoices where the maintenance arrangements post installation is agreed at cost.

- i) Reports showing the calls received for rectification of faults, with down time details if any.
- ii) Report showing the details of preventive maintenance done during the half-yearly along with the part replacement at each computer component and/or computer systems.
- iii) Preventive call reports properly signed and stamped by "Company" and Branch officials
- iv) Up to date call logging and escalation matrix.

### 12)Penalties

Penalties shall be imposed in case of total uptime of individual computer component and/or computer systems are less than 99% during the year. For every fall of 1% in up time, the warranty period shall be extended by one month.

### 13) Computer System

The word Computer system as invariably mentioned in the aforesaid clauses means CPU, Monitor, printer, thin client or other related peripherals

In witness whereof the parties hereinabove named have affixed; their signatures unto this Agreement in token of acceptance of the terms and conditions herein contained on the day and date already written above in presence of the Witnesses mentioned below: -



# Agreed and signed On behalf of Agreed and signed On behalf of The J&K (Company Name)

Name	Name
Designation	Designation
Place	Place
Date	Date
Witness:	Witness:
Name	Name
Designation	Designation
Place	Place
Date	Date



# **ANNEXURE XII: LIST OF BRANCHES WITH ADDRESS**

<del>‡</del>	Branch Name	Address	Pincode
	AGRIKALAN	AGRIKALAN, SRINAGAR-TANGMARG ROAD MAGAM,	193401
1		DISTT. BARAMULLA, J&K	
0	AKHNOOR	MAIN BAZAAR AKHNOOR, TEH. AKHNOOR, DISTT. JAMMU,	181201
2	AO Bandipora	J&K NEAR GURDWARA ,BANDIPORA DISTT. BANDIPORA, J&K	193502
3	ARAGAM	ARAGAM, TEH. AND DISTT. BANDIPORA, J&K	193502
4	Area Office Baramulla	NEAR B/O JADEED, DISTT. BARAMULLA, J&K	193502
5		NARWAL, NEAR FRUIT COMPLEX, TEH. AND DISTT. JAMMU,	180006
6	AREA OFFICE, JAMMU	JAMMU&KASHMIR	
7	AREA OFFICE, KATHUA	W.No. 16, Shiva Nagar, Near D C Office, Kathua	184101
8	AREA OFFICE, KUPWARA	BYE PASS ROAD KUPWARA NEAR RAJ PALACE RESTURANT	193222
9	Area Office Rajouri	Panja Chowk, Jawahar Nagar, TEH. AND DISTT. RAJOURI, J&K	185151
10	ARINDARDPORA	ARINARDPORA, TEH. AND DISTT. BANDIPORA, J&K	193502
11	ARNIA	ARNIA TEH. ARNIA, Distt. JAMMU, J&K	181131
12	ASHTINGOO	ASHTINGOO, TEH. ALOOSA, DISTT. BANDIPORA, J&K	193505
13	AZADGUNJ	AZADGUNJ, BARAMULLA, TEH. AND DISTT. BARAMULLA, I&K	193101
-10	BADYAL BRAHMANA	BADYAL BRAHMANA(KARAN NAGAR BASTI) TEH. RS PURA	181102
14		DISTT. JAMMU	
	BAGH BELLA	KUPWARA-KARNAH ROAD, MAIN MARKET TANGHDAAR	193225
15		,TEH. KARNAH, DISTT. KUPWARA, J&K	
16	BAGNOTI	JAMMU RAJOURI HICHWAY, BAGNOTI, TEH. NOWSHERA, DISTT. RAJOURI, J&K	185152
17	BAHU FORT	BAHU FORT NEAR BAGH-E-BAHU PARK, JAMMU, J&K	180006
11	BAJABAIN	BAJABAIN(KANGRI), TEH. SUNDERBANI, DISTT. RAJOURI,	185156
18	DAJADAIN	J&K	100100
19	BANDIPORA	BANDIPORA, TEH. AND DISTT. BANDIPORA, J&K	193502
	BANTALAB	BANTALAB, BLOCK BHALWAL, P.O. BANTALAB, TEH. AND	181123
20		DISTT. JAMMU, J&K	
21	BARWAL	BARWAL, TEH. AND DISTT. KATHUA, J&K	184143
22	BASPUR	BASPUR, TEH. RANBIR SINGH PURA, DISTT. JAMMU, J&K	181102
23	BATERA	B/O BATERA, P.O. BATERA, TEH. AND DISTT. JAMMU, J&K	181122
24	BATINGOO	P.O BOTINGO, TEH. DANGERPORA, DISTT. BARAMULLA, J&K	193201
25	BAWANI	BAWANI, TEH. NOWSHERA, DISTT. RAJOURI, J&K	185155
26	BHALWAL	V.P.O.BHALWAL, TEH. BHALWAL, DISTT. JAMMU, J&K	181122
27	BHOOND	V.P.O Bhoond, TEH. and District Kathua	184201
28	ВІЈНАМА	Bijhama BLOCK BONIYAR, TEH. BONIYAR, DISTT. BARAMULLA, J&K	193122
	BISHNAH	WARD NO 13, ARNIA ROAD, TEH. BISHNAH, DISTT. JAMMU,	181132
29	BOHRI PATTA	J&K BOHRI PATTA, P.O. TALAB TILLO, TEH. AND DISTT.	180002
30		JAMMU, J&K	
31	BOMAI	BOMAI SOPORE, TEH. BOMAI, DISTT. BARAMULLA,J&K	193201
20	BONIYAR	MAIN MARKET, BONIYAR, TEH. BONIYAR, DISTT.	193122
32	BRIJNAGAR	BARAMULLA, J&K BRIJNAGAR, BLOCK MIRAN SAHIB, P.O. MIRAN SAHIB,	181101
33	DAIJINAGAK	TEH. R.S.PURA, DISTT. JAMMU, J&K	101101
34	BUFLIAZ	BAFLIAZ, TEH. SURANKOTE, DISTT. POONCH, J&K	185122
04	CHADWAL	CHADWAL MORE, BLOCK AND TEH. HIRANAGAR, DISTT.	184144
35	Q111111 VV11111	KATHUA, J&K	104144



36	CHAKROI	VPO CHAKROI, TEH. SUCHETGARH, DISTT. JAMMU, J&K	181113
37	CHAN GRAN	V.P.O. CHAN GRAN, TEH. AND DISTT. KATHUA, J&K	184104
38	CHANDAK	CHANDAK, TEH. HAVELI, DISTT. POONCH, J&K	185102
39	CHANDILORA	CHANDILORA, TEH. TANGMARG, DISTT. BARAMULLA, J&K	193402
40	CHANNI HIMMAT	CHANNI HIMMAT, P.O CHANNI HIMMAT (NEAR SURYA CHOWK), TEH. and DISTT. JAMMU(J&K)	180015
41	CHANNI PRAT	CHANNI PARAT, BLOCK SUNDERBANI, TEH. AND DISTT. RAJOURI, J&K	185152
42	СНАТНА	CHATHA, P.O. BHOUR CAMP, TEH. JAMMU, DISTT. JAMMU, 1&K	181101
43	CHINGUS	NOWSHERA RAJOURI ROAD, CHINGUS, TEH. AND DISTT. RAJOURI, J&K	185151
44	CHOWKIBAL	KUPWARA-KARNAH ROAD, CHOWKIBAL, TEH. AND DISTT. KUPWARA, J&K	193224
45	CHOWKI-CHOWRA	CHOWKI CHORA, TEH. CHOWKI CHAURA, DISTT. JAMMU, J&K	185154
46	CHUGAL	VILLAGE CHUGAL, TEH. HANDWARA, DISTT. KUPWARA, J&K	193221
47	COLLEGE ROAD KATHUA	NEAR D.C. OFFICE, COLLEGE ROAD KATHUA, TEH. AND DISTT. KATHUA, J&K	184101
48	DABLEHAR	DABLEHAR,TEH. RANBIR SINGH PURA, DISTT. JAMMU, J&K	181111
49	DARHAL MALKAN	DARHAL MALKAN, TEH. Darhal Malkan, DISTT. RAJOURI, J&K	185135
50	DAWAR GUREZ	DAWAR, TEH. GUREZ, DISTT. BANDIPORA, J&K	193503
51	DAYALA CHAK	DAYALA CHAK, TEH. HIRANAGAR, DISTT. KATHUA, J&K	184144
52	DEOLI	DEOLI, TEH. BISHNAH, DISTT. JAMMU, J&K	181132
53	DEVAK	DEVAK, P.O. PONI, TEH. SUNDERBANI, DISTT. RAJOURI, J&K	185203
54	DHANGRI	B/O DHANGRI, TEH. AND DISTT. RAJOURI, J&K	185132
55	DHARAMSAL	DHARAMSAL, BLOCK AND TEH. KALAKOTE, DISTT. RAJOURI, J&K	185201
56	DHARGLOON	DHARGLOON, TEH. MENDHAR, DISTT. POONCH, J&K	185211
57	DIGIANA	DIGIANA, P.O. DIGIANA, TEH. AND DISTT. JAMMU, J&K	180010
58	DOBHIWAN	DOBIWAN, TEH. KUNZER, DISTT. BARAMULLA, J&K	193121
59	DULHASTI	NEAR FOREST CHECK POST BLOCK NAGSANI POLICE CHOWKI, TEH. AND DISTT. KISHTWAR, J&K	182204
60	DOONGI BRAHMANA	PEER BADESHAR ROAD, Doongi Brahmana, TEH. AND DISTT. RAJOURI, J&K	185151
61	DRUGMULLA	SOPORE-KUPWARA ROAD, P.O. DRUGMULLA, DISTT. KUPWARA, J&K	193222
62	DUGGAN	BLOCK DUGGAN, TEH. BANI, DISTRICT KATHUA, J&K	184206
63	DUROO	SOPORE-SHIVA ROAD, P.O DORU, TEH. DANGERPORA, DISTT. BARAMULLA, J&K	193201
64	GAJANSU	GAJANSU, TEH. MARH ,DISTT. JAMMU, J&K	181206
65	GHAGWAL	BLOCK GHAGWAL, TEHSIUL AND DISTT. SAMBA, J&K	184141
66	GHO MANHASAN	GHO MANHASAN, TEH. MARH AND DISTT. JAMMU, J&K	181206
67	GINGAL	GINGAL, TEH. URI, DISTT. BARAMULLA, J&K	193122
68	GOUSH BUGH	GOUSHIBUGH, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
69	GUJROO NAGROTA	GUJROO NAGROTA TEH. RAMKOT DISTT KATHUA PIN no. 184210	184210
70	GULGAM	KUPWARA-CHOWKIBAL ROAD, BATERGAM, GULGAM, TEH. AND DISTT. KUPWARA, J&K	193222
71	GURAH SALATHIAN	GURAH SLATHIAN, TEH. AND DISTT.SAMBA, J&K	181143
72	HAJIN	HAJIN, MAIN MARKET, TEH. HAJIN, DISTT. BANDIPORA, J&K	193501
73	HANDWARA	MAIN MARKET HANDWARA, TEH. HANDWARA, DISTT. KUPWARA, J&K	193221



74	HANJIWARA	HANJIWARA, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
	HARIPUR MORE	B/O HARIPUR MORH, TEH. HIRANAGAR, DISTT. KATHUA,	184148
75		J&K	
76	HATLI	BLOCK HATLI, TEH. AND DISTT. KATHUA, J&K	184152
77	HYDERBEIGH	HYDERBEIGH, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
78	HYGAM	HAIGAM, TEH. SOPORE, DISTT. BARAMULLA, J&K	193202
	JADEED	MOHALLA JADEED, P.O. BARAMULLA, TEH. AND DISTT.	193101
79	T 77 77 7	BARAMULLA, J&K	104100
80	JAKH	JAKH, P.O. JAKH, TEH. VIJAYPUR AND DISTT. SAMBA, J&K	184120
81	JAKHBAR	V.P.O JAKHBAR, TEH. AND DISTT. KATHUA, J&K	184104
82	JANDRAH	JANDRAH, P.O. JANDRAH, TEH. AND DISTT. JAMMU, J&K	181224
00	JEEVAN NAGAR	JEEVAN NAGAR, P.O. GANGYAL, TEH. AND DISTT.	180010
83	JHULAS	JAMMU, J&K JHULAS, TEH. HAVELI, DISTT. POONCH, J&K	185101
84	•	· · · · · · · · · · · · · · · · · · ·	
85	JOURIAN	P/O JOURIAN,TEH. JOURIAN,DISTT JAMMU, J&K	181202
86	KACHUMUQAM	KACHMUKAM, TEH. WAGOORA AND DISTT. BARAMULLA,	193101
	KAKARHAMAM	J&K  KAKAR HAMAM, TEH. AND DISTT. BARAMULLA, J&K	193101
87		P.O. KALAMABAD, TEH. HANDWARA, DISTT. KUPWARA,	193302
88	KALAMABAD	J&K	190004
00	KALAYANPUR	KALYANPUR, P.O. KANA CHAK, TEH. AND DISTT. JAMMU,	181206
89	MILLITHINI OK	I&K	101200
90	KALUCHAK	NEAR KUNJWANI CHOWK, TEH. AND DISTT. JAMMU, J&K	180010
91	KAMALKOTE URI	KAMALKOTE URI, TEH. URI, DISTT. BARAMULLA, J&K	193123
01	KANDI KARNAH	KANDI KARNAH, KUPWARA-KARNAH ROAD, TEH.	193225
92	mutal mutan	KARNAH, DISTT. KUPWARA, J&K	100220
93	KANHAL	KANHAL, TEH. BISHNAH, DISTT. JAMMU, J&K	181132
94	KANISPORA	P.O. KANISPORA, TEH. AND DISTT. BARAMULLA, J&K	193103
01	KANTHIPORA	KUPWARA-LOLAB ROAD, DOONIWARI KHANTIPORA, TEH.	193223
95		AND DISTT. KUPWARA, J&K	
	KARTHOLI	KARTHOLI, P.O. SARORE ADDA, TEH. BARI BRAHMNA &	181133
96		DISTT. SAMBA, J&K	
97	KATHUA	PARLIWAND KATHUA, NEAR FOOT BRIDGE, TEH. AND DISTT. KATHUA, J&K	184101
	KHANPETH	KHANPETH, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
	KHANPORA BLA	NEAR BUS STAND BARAMULLA, TEH. AND DISTT.	193101
99		BARAMULLA, I&K	100101
100	KHEORA	B/O KHEORA, TEH. AND DISTT. RAJOURI, J&K	185131
101	KHERI	VPO KHERI,TEH. BISHNAH, DISTT. JAMMU, J&K	181132
102	KHORSHERABAD	KHORSHERABAD, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
103	KHOUR	PO KHOUR TEH. KHOUR, DISTT. JAMMU, J&K	181203
104	KHUMRIYAL	KHUMRYAL, TEH. AND DISTT. KUPWARA, J&K	193222
105	KIRPIND	KIRPIND, TESHSIL RANBIR SINGH PURA, DISTT. JAMMU, J&K	181101
100	KISHTWAR	HIDYAL CHOWK, BLOCK KISHTWAR, TEH. AND DISTT.	182204
106		KISHTWAR, J&K	10007
107	KOTLI JHAJJAR	KOTLI JHAJJAR, TEH. DANSAL ,DISTT. JAMMU, J&K	181221
	KOTLI MIAN FATEH	KOTLI MIAN FATEH, TEH. RANBIR SINGH PURA, DISTT.	181132
108		JAMMU, J&K	
109	KRALGUND	KRALGUND, TEH. HANDWARA, DISTT. KUPWARA, J&K	193302
110	KRALPORA	KRALPORA, P.O. TREGHAM, TEH. AND DISTT. KUPWARA,	193224
110	KD V VIKCHIZAVI	J&K SOPORE-SANGRAMA ROAD, KRANKSHIVAN, TEH.	193202
	KRANKSHIVAN	PANZIPORA, DISTT. BARAMULLA, J&K	193202 `
111			
111	KUNZER	KUNZER, MAIN MARKET, TEH. KUNZER, DISTT.	193404



113	KUPWARA	MAIN BAZAR KUPWARA, TEH. AND DISTT. KUPWARA, J&K	193222
114	LADERWAN	LADARWAN, TEH. AND DISTT. KUPWARA, J&K	193224
115	LALAPORA	LALPORA LOLAAB, TEH. AND DISTT. KUPWARA, J&K	193223
116	LAM	LAM, TEH. NOWSHERA, DISTT. RAJOURI, J&K	185155
117	Main Bazaar SOPORE	MAIN BAZAR, SOPORE, DISTT. BARAMULLA, J&K	193201
118	MAHANPUR	MAHANPUR, TEH. MAHANPUR, DISTT. KATHUA, J&K	184202
119	MAIRA	VILL MAIRA, TEH. JOURIAN, DISTT. JAMMU, J&K	181202
	MALIK MARKET	NEAR GURUDWARA OPP. BAJAJ AGENCY NARWAL, BYE	180012
120		PASS ROAD, TEH. AND DISTT. JAMMU, J&K	
121	MANDI	BLOCK AND TEH. MANDI, DISTT. POONCH, J&K	185102
122	MANDI SANGWALI	MANDI SANGWALI, TEH. AND DISTT. SAMBA, J&K	184121
123	MANDLI	MANDLI, TEH. BILLAWAR, DISTT. KATHUA, J&K	184203
124	MANJAKOTE	MANJAKOTE, TEH. DISTT. RAJOURI, J&K	185131
125	MANKOTE	MANKOTE, TEH. MENDHAR, DISTT. POONCH, J&K	185211
126	MARTA NAGROTA	MARTA NAGROTA, TEH. BASOHLI, DISTT. KATHUA, J&K	184201
	MENDHAR	MENDHAR, ROAD DHARGLOON, TEH. MENDHAR, DISTT.	185211
127		POONCH, J&K	
128	MIRGUND	MIRGUND, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
	MISHRIWALA	MISHRIWALA, BLOCK BHALWAL, TEH. BHALWAL, DISTT.	181206
129	D. STATES TO	JAMMU, J&K	
130	MUTHI	P. O. MUTHI JAMMU, TEH. AND DISTT. J&K	181205
101	N.C. SOPORE	NEW COLONY, SOPORE-NOWPORA ROAD, TEH. SOPORE,	193201
131	NADH	DISTT. BARAMULLA, J&K NAI KALI, NADH, TEH. DISTT. SAMBA, J&K	184121
132		NADHIHAL, TEH. AND DISTT. BANDIPORA, J&K	193502
133	NAGRI PAROLE	BLOCK BARNOTI, P.O. NAGRI PAROLE, TEH. AND DISTT.	184151
134	NAGRI PAROLE	KATHUA, J&K	104151
101	NAGROTA	NAGROTA MAIN BAZAR PO KANDOLI TEH. NAGROTA	181221
135		DISTRICT JAMMU	
136	NANDPUR	NANDPUR, TEH. RAMGARH AND DISTT. SAMBA, J&K	181141
137	NARDI	NARDI, TEH. MAIRA MANDRIAN , DISTT. JAMMU, J&K	181201
	NARWAL	NARWAL MAIN ROAD, NEAR FRUIT COMPLEX, OPP HDFC	180006
138		NARWAL , TEH. AND DISTT. JAMMU, J&K	
	NATUNSSA	NATUNSSA, BLOCK AND TEH. HANDWARA, DISTT.	193221
139		KUPWARA, J&K	1,00101
140	NEHALPORA	NEHALPORA, DISTT. BARAMULLA, J&K	193121
141	NOORBAGH (MODEL TOWN)	MODEL TOWN, SECTOR C, SOPORE KUPWARA ROAD,	193201
141	NOWGAM Lawoosa	NOORBAGH(MODEL TOWN), DISTT. BARAMULLA, J&K NOWGAM LAWOOSA, TEH. HANDWARA, DISTT.	193302
142	NOW GAW Bawoosa	KUPWARA, J&K	133302
	NOWGAM SONAWARI	GUNDI NOWGAM, TEH. SONAWARI, DISTT. BANDIPORA,	193501
143		[&K	
	NOWSHERA	OPPOSITE THAKUR DWARA MAIN BAZAR NOWSHERA	185151
144		TEH. NOWSHERA DISTT RAJOURI	
145	OGMUNA	OGMUNA ,TEH. KARHAMA, DISTT. BARAMULLA, J&K	193403
146	OTHOORA	OTHURA, TEH. KREERI AND DISTT. BARAMULLA, J&K	193198
147	PALAM	PALAM, TEH. AND DISTT. RAJOURI, J&K	185132
148	PALHALAN	PALHALAN,TEH. PATTAN, DISTT. BARAMULLA,J&K	193121
149	PALLANWALA	P/O PALLANWALA, TEH. KHOUR, DISTT. JAMMU, J&K	181204
_	PALLI MORH	PALLI MORE, BLOCK BARNOTI, TEH. AND DISTT. KATHUA,	184143
150	777.0777		dc
151			181121
152			184121
	LDANTINADA	I SRINAGAR-SUMBAL ROAD. PÄNZINARA. TEH. SHALTANG.	190017
153	FAIVZIIVAIVA	DISTT. SRINAGAR, J&K	
145 146 147 148 149 150 151	OTHOORA PALAM PALHALAN PALLANWALA	OGMUNA ,TEH. KARHAMA, DISTT. BARAMULLA, J&K OTHURA, TEH. KREERI AND DISTT. BARAMULLA, J&K PALAM, TEH. AND DISTT. RAJOURI, J&K PALHALAN,TEH. PATTAN, DISTT. BARAMULLA, J&K P/O PALLANWALA, TEH. KHOUR, DISTT. JAMMU, J&K	19319 18513 19312 18120 18414 18112 18412



155	PARNALLA	PARNALLA, TEH. BILLAWAR, DISTT. KATHUA, J&K	184203
	PATHLA	J&K GRAMEEN BANK PATHLA National Highway Kanispora	193101
156		Baramulla BLOCK AND DISTT. BARAMULLA	
157	PATTAN	MAIN MARKET PATTAN, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
158	PEERNIYA	PEERNIAN, TEH. BONIYAR, DISTT. BARAMULLA, J&K	193122
159	PHAINTER	PHAINTER, P.O. BHADDU, TEH. BILLAWAR, DISTT. KATHUA, J&K	184203
160	PHALLAIN	PHALLIAN, P.O. MANDAL, TEH MANDAL AND DISTT JAMMU, J&K	180003
161	PHUROPETH	PHUROPETH, TEH. HANDWARA, DISTT. KUPWARA, J&K	193302
162	POONCH	POONCH, TEH. AND DISTT. POONCH, J&K	185101
163	POSHWAN	POSHWAN (ZACHALDARA), HANDWARA-WADAPORA ROAD, TEH. HANDWARA, DISTT. KUPWARA, J&K	193221
164	PRINGAL	PRINGAL BARAMULLA URI ROAD, PRINGAL, TEH. BONIYAR, DISTT. BARAMULLA, J&K	193122
165	PURMANDAL	PURMANDAL, TEH. AND DISTT. SAMBA, J&K	184121
166	QUILMUQAM	VILLAGE QUILMUQAM, BANDIPORA, DISTT. BANDIPORA, I&K	193502
167	R.S. PURA	BLOCK AND TEH. R.S.PURA, DISTT. JAMMU, J&K	181102
168	RAJBAGH	B/O RAJBAGH, TEH. AND DISTT. KATHUA, J&K	184143
169	RAJOURI	RAJOURI, TEH. AND DISTT. RAJOURI, J&K	185151
170	RAMGARH	RAMGARH, TEH. SAMBA, DISTT. SAMBA, J&K	181141
171	RAYA	V.P.O Rahya, TEH. Vijaypur and District Samba	181143
172	REBAN	P.O. REBAN, TEH. SOPORE, DISTT. BARAMULLA, J&K	193301
173	REHAL DHAMALIAN	VPO REHAL DHAMALIAN, TEH. BISHNAH, DISTT JAMMU, JAMMU& KASHMIR	181132
174	ROHAMA	ROHAMA, TEH. RAFIABAD, DISTT. BARAMULLA, J&K	193301
175	SAFAPORA	MAIN MARKET SAFAPORA, OPPOSITE JAMIA MASJID, TEH. AND DISTT. GANDERBAL, J&K	193504
176	SAI	VPO SAI KALAN MOIL, TEH. SUCHETGARH, R.S PURA, DISTT. JAMMU, J&K	181131
177	SAMBA	B/O SAMBA, TEH. AND DISTT. SAMBA J&K	184121
178	SANGRAMA	SANGRAMA, TEH. SOPORE, DISTT. BARAMULLA, J&K	193202
179	SANGRAMPUR	SANGRAMPUR, GAJANSU MARH ROAD, TEH. MARH, DISTT. JAMMU, J&K	180002
180	SARORE	VPO- SARORE TEH-BISHNAH DISTT-JAMMU, J&K	181133
181	SARWAL	LAXMI NAGAR,SARWAL,P.O. REHARI, TEH. AND DISTT. JAMMU, J&K	180001
182	SATRAYAN CAMP	P.O SATRAYAN CAMP, TEH. RANBIR SINGH PURA, DISTT. JAMMU, J&K	181102
183	SEER-JAGIR	SEER JAGIR, P.O. SOPORE, TEH. SOPORE, DISTT. BARAMULLA, J&K	193202
184	SHAHDARA	P.O THANA MANDI TEH. THANA MANDI, DISTT. RAJOURI, I&K	181512
185	SHAKTI NAGAR	SHAKTI NAGAR, TEH. AND DISTT. JAMMU, J&K	180001
100	SHALTANG	MAIN MARKET SHALTANG, TEH. SHALTANG ,DISTT.	190001
186		SRINAGAR, J&K	
187	SHEERI BLA	P.O. SHEERI TEH. AND DISTT. BARAMULLA, J&K	193101
188	SHEERPORA bangil	SHEERPORA , TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
189	SHERPUR BALA	SHERPURBALA, TEH. HIRANAGAR, DISTT. KATHUA, J&K	184142
190	SIALSUI	KALAKOTE RAJOURI ROAD, SIALSUI, TEH. KALAKOTE, DISTT. RAJOURI, J&K	185202 C
191	SIMBAL CAMP	SIMBLE CAMP, P.O. MIRAN SAHIB, TEH. R.S. PURA, DISTT. JAMMU, J&K	181104
192	SIMBAL MORE	BLOCK AND TEH. R.S.PURA, DISTT. JAMMU, J&K	181104
193	SINGHPORA Kalan	SINGHPORA-KALAN, TEH. AND DISTT. BARAMULLA, J&K	193103



194	SIOT	SIOT, TEH. Siot, DISTT. RAJOURI, J&K	185152
	SMAILPUR	Village Meen Charkan, P.O Smailpur, TEH. Bari Brahmna,	181133
195		Block Brai Brahmna and District Samba	
196	SOLKI	B/O SOLKI, TEH. KALAKOTE, DISTT. RAJOURI, J&K	185201
197	SRUINSAR	SURINSAR, PO SURINSAR, TEH. AND DISTT. JAMMU, J&K	180017
198	SUMB	SUMB, TEH. AND DISTT. SAMBA, J&K	184121
199	SUMBAL	SUMBAL, TEH. SONAWARI, DISTT. BANDIPORA, J&K	193501
200	SUNDERBANI	SUNDERBANI, TEH. SUNDERBANI, DISTT. RAJOURI, J&K	185152
201	SURANKOTE	SURANKOTE, TEH. SURANKOTE, DISTT. POONCH, J&K	185122
	SWANKHA MORE	SWANKHA MORE,P.O. VIJAYPUR, TEH. AND DISTT.	184120
202		SAMBA, J&K	
	TADD	KUPWARA-KARNAH ROAD, TADD, TEH. KARNAH, DISTT.	193225
203		KUPWARA, J&K	
204	TANGMARG	TANGMARG, TEH. TANGMARG, DISTT. BARAMULLA, J&K	193402
205	TAPPER	TAPPER, TEH. PATTAN, DISTT. BARAMULLA, J&K	193121
	TARATHPORA	MAIN HANDWARA ROAD, TARATHPORA, TEH.	193224
206		HANDWARA, DISTT. KUPWARA, J&K	
	TATAPANI	KALALKOTE RD, TATAPANI, TEH. KALAKOTE, DISTT.	185202
207		RAJOURI, J&K	
208	TILGAM	TILGAM, TEH. PATTAN, DISTT. BARAMULLA, J&K	193198
209	TREGPORA	TREGPORA, TEH. WATERGAM, DISTT. BARAMULLA, J&K	193301
210	TRIATH	TRIATH, TEH. TRIATH, DISTT. RAJOURI, J&K	185203
	TUJAR SHARIEF	WATALAB-CHATAK ROAD, TUJAR SHARIF, DISTT.	193201
211		BARAMULLA, J&K	
	UMER MARKET	UMER MARKET MOHALLA, LAL BABA SAHIB SOPORE, TEH.	193201
212		SOPORE, DISTT. BARAMULLA, J&K	
213	URI BARAMULLA	URI, TEH. URI, DISTRICT BARAMULLA, J&K	193123
	WAGOORA	SHAKAWARA-SOPORE ROAD, WAGOORA, TEH.	193103
214		WAGOORA AND DISTT. BARAMULLA, J&K	
215	WAGUB SOPORE	WAGUB SOPORE, TEH. SOPORE, DISTT. BARAMULLA, J&K	193201
216	WAILUKRALPORA	WAILU KRALPORA, TEH. PATTAN, DISTT. BARAMULLA, J&K	193404
	WARPORA	WARAPORA, P.O. SOPORE, TEH. Dangerpora, DISTT.	193201
217		BARAMULLA, J&K	
218	WATERGAM	WATERGAM, TEH. WATERGAM, DISTT BARAMULLA, J&K	193303
219	WATPORA	WATAPORA QAZIPORA, TEH. & DISTT. BANDIPORA, J&K	193502
220	WILGAM	P.O WILGAM, TEH. HANDWARA, DISTT. KUPWARA, J&K	193224
	Younis Wahipora	P.O WHIPORA, YUNIS-WHIPORA, TEH. HANDWARA,	193302
221		DISTT. KUPWARA, J&K	