

Ref. No: JKGB/IT/19-

Date: 24-01-2020

CORRIGENDUM

This is for information of all the bidders that following amendments / Corrigendum have been made in tender document (JKGB/IT/2020-4348 dated 04-01-2020) for selection of bidders for Supply, Installation & Maintenance of Web based Application Software for Mandate Management under NACH platform in J&K Grameen Bank. The bidders are advised to take into account the following additional clause before submission of their bids against this tender. If any bidder has already submitted his/her bid, then he/she may resubmit his/her bid taking into account following additional clause to existing RFP.

Sr. No.	Clause Number	Existing clause	Modified Clause
3	5.20 Trainings	Therefore, the successful Bidder(s) will undertake to provide necessary and adequate training, on-site as well as classroom, to the bank staff to enable them to effectively operate the total Mobile Banking solution .	Therefore, the successful Bidder(s) will undertake to provide necessary and adequate training, on-site as well as classroom, to the bank staff to enable them to effectively operate the total Mandate Management solution .
1	5.24 Arbitration	All disputes, differences, claims and demands arising under or pursuant to or touching the contract shall be referred to the sole arbitrator to be appointed by The General Manager, J&K Grameen Bank, Jammu. The award of the sole arbitrator shall be final and binding on both the parties under the provisions of the Arbitration and Conciliation Act, 1966 or by statutory modification / re-enactment thereof for the time being in force. Such arbitration shall be held at Jammu.	In the event of disputes, differences, claims and questions between the Parties hereto arising out of this Agreement or in any way relating hereto or any term, condition or provision herein mentioned or the construction or interpretation thereof or otherwise in relation hereto, the Parties shall first endeavour to settle such differences, disputes, claims or questions by friendly consultation and failing such settlement, the same shall be referred to the arbitration of two arbitrators, one to be appointed by each Party and such arbitrators shall appoint an umpire before commencing the arbitration proceedings.
2	Annexure D - Proforma Commercial Bid (Annual Technical Support)	ATS for 2nd and 3rd year requested.	ATS for 2nd, 3rd, 4th and 5th year requested.

Note: All other clauses, terms & conditions of the RFP remains same as mentioned in the RFP document issued vide Ref. No. JKGB/IT/2020-4348 dated 04-01-2020.

Sd/-

**General Manager,
J&K Grameen Bank**