

COVID-19 ADVISORY FOR CUSTOMERS

Dos:-

- Maintain Social Distancing.
- Avoid unnecessary visits to Branches and use technology to stay in touch with banking.
- Use online banking channels like BHIM UPI, eCOM, USSD *99#.
- Use ATM Machines for cash withdrawals.
- Only 1 person shall enter into Branch Manager's cabin.
- Use tissue paper/sanitizer on hands while pressing keys of ATM.
- Follow instructions given by staff and Branch Manager.

Don'ts:

- Not more than 3 persons shall enter the Branch at a time.
- Non-essential services like passbook entries, balance enquiry shall not be entertained.
- Do not enter the Branch premises without a mask.
- Do not touch anything inside the Branch premises and please bring your own pen along with you.
- Do not touch your mouth while counting cash.
- Do not pass clearing cheques over the counter, drop these in the Drop Box.

Customer's Safety and Health is of prime importance to JKGB.

Kindly cooperate.

We appreciate your patience.